



To enroll by phone, call 248-486-8451
 Or complete this application form and mail it to:
Sam's Comfort Heating & Cooling, Inc.
Service Plans
25850 Carriage Lane, South Lyon, MI 48178

APPLICATION FORM

YES! I want to enroll in a Sam's Comfort Heating & Cooling, Inc. Service Plan

Choose from one of our six plans. Select the plan that matches your needs.

2007	Furnace	Water Heater	Range	Refrigerator	Clothes Washer	Dryer	Freezer	Dishwasher	Low Monthly Payment* without Central Air Conditioner Coverage	Low Monthly Payment* with Central Air Conditioner Coverage <i>w/ Furnace Cleaning Included</i>
Gold Plan	✓	✓	✓	✓	✓	✓	✓	✓	\$24.95 w/furnace cleaning	\$29.90
Silver Plan	✓	✓	✓	✓	✓	✓	✓		\$18.95 w/furnace cleaning	\$23.90
Laundry Plan	✓	✓			✓	✓			\$14.95 + \$4.95 w/furnace cleaning	\$22.90
Kitchen Plan	✓	✓	✓	✓					\$14.95 + \$4.95 w/furnace cleaning	\$22.90
Basic Plan	✓	✓							\$11.95 + \$4.95 w/furnace cleaning	\$19.90
Furnace Plan	✓								\$9.95 + \$4.95 w/furnace cleaning	\$17.90

* You must purchase boiler coverage for \$5 more per month if your home is heated with a hot water boiler.

* One-year contract required.

* Coverage for additional water heaters is available for \$2 per month per additional unit.

* Plans are also available without furnace coverage. Please contact us to learn more.

Sam's Comfort Heating & Cooling, Inc. Service Plans are not regulated by the Michigan Public Service Commission.

Yes! Please enroll me.

Gold Plan	\$24.95
Silver Plan	\$18.95
Laundry Plan	\$14.95
Kitchen Plan	\$14.95
Basic Plan	\$11.95
Furnace Plan	\$9.95

Add additional air conditioning coverage to any service plan for only \$5.00 more per month
Coverage for additional water heaters is available for \$2.00 per month per additional unit
Number of additional furnaces to be covered by the service plan: _____ at \$7.95 each per month
Hot water boiler coverage (includes water and gas components) is available for an additional \$5.00 per month with any service plan. (You must purchase boiler coverage if your home is heated with a boiler.)
Clean and check your furnace \$4.95 per month w/contract or \$69.95 without contract

Name

Address

City / State / Zip

Home Phone ()

<input type="checkbox"/>	Bill me in 12 equal monthly payments on my credit card
<input type="checkbox"/>	Bill me one time for one year of coverage on my credit card (monthly option x12)
<input type="checkbox"/>	I've enclosed my check payable to Sam's Comfort Heating & Cooling, Inc. for one year of coverage (monthly option x 12)
VISA Card # <input type="text"/>	
MasterCard # <input type="text"/>	
Signature: (Required) <input type="text"/>	
Card Expiration Date: <input type="text"/> / <input type="text"/>	Security Code: <input type="text"/> Zip Code: <input type="text"/>

Check here if you are a landlord purchasing for rental property

I have received and read the terms, conditions and limitations of this program, as well as the services that are not covered. I understand that my coverage will continue for one year, and that each year my coverage will automatically be renewed for the next year unless I or Sam's Comfort Heating & Cooling, Inc. cancels this contract with 30 days' written notice. One year contract required.

Signature: (Required) _____ Date: _____ / _____ / _____

SERVICE PLANS – TERMS AND CONDITIONS COVERAGE DETAILS

Notwithstanding any provision in these Terms and Conditions to the contrary, Sam's Comfort Heating & Cooling, Inc. may, upon 30 days' written notice, terminate its Service Plans, including this contract. If Sam's Comfort Heating & Cooling, Inc. terminates its Service Plan you will receive a pro-rata refund of any pre-paid amounts. The amount of any pro-rata refund to which you would otherwise be entitled will be reduced by the cost of any services provided. If you pay monthly, future monthly payment obligations will cease at termination.

1. This program applies to residential dwellings and coverage is limited to normal single-family household use. Depending on coverage options selected, this contract may cover your natural gas or propane furnace or hot water boiler, hot water heater, electric central air conditioner; and your primary natural gas, propane or electric range and clothes dryer; and your primary electric clothes washer, refrigerator, stand-alone freezer, and dishwasher. If you are a monthly pay customer, you may, however, upgrade your coverage to include additional covered appliances at any time during a coverage period. Any upgrade starts a new yearly contract term. Prices apply to single units per household. If you cover a furnace, hot water boiler, electric air conditioner or water heater under your Plan and have multiple units, you must purchase coverage for each such unit.
2. Whether you prepay or pay in installments; you are purchasing the contract for one full year. Your contract will take effect at your cleaning and inspection or 15 days after your request for enrollment is received. The installment price quoted is a monthly rate paid for 12 consecutive months. Landlords must prepay annually for coverage on rental property. Regardless of your payment method, you can terminate the contract during the initial year only if you move to a different dwelling. If you desire to terminate service after the contract has been in effect for one year and if you have had no service under this program during the applicable renewal contract period, your installment payments will cease after cancellation notice has been received by Sam's Comfort Heating & Cooling, Inc.; if you prepaid, you will receive a pro-rata refund. If you have had service under this program during the applicable renewal contract period, you will be responsible for the cost of that service or the remaining installments due, whichever is less; if you prepaid, the amount of any pro-rata refund to which you would otherwise be entitled will be reduced by the cost of services provided. If you move into another area served by this program, you may take your contract with you. This contract is personal to you and shall not be assigned by you. Any such attempted assignment will be void. Your notice of termination must be in writing and sent to Sam's Comfort Heating & Cooling, Inc. Customer Services, 25850 Carriage Lane, South Lyon, MI 48178 and is effective upon receipt by Sam's Comfort Heating & Cooling, Inc..
3. To ensure continued coverage, Sam's Comfort Heating & Cooling, Inc. will automatically renew the contract for another 12 months each year unless the contract is terminated by either party giving 30 days' written notice to the other prior to the expiration of the contract period.
4. All equipment covered by this contract must be in good operating condition at the time you sign up for the program. Sam's Comfort Heating & Cooling, Inc. will make an on-site inspection of the equipment. All equipment must meet manufacturer's installation specifications, all applicable codes and be reasonably clean and accessible at the time service is performed. No services will be performed in areas where hazardous materials, conditions or situations exist until the hazards have been eliminated by customer at customer's expense.
5. Sam's Comfort Heating & Cooling, Inc. shall not be responsible for charges for service or parts you have others provide without our prior knowledge and consent.
6. Sam's Comfort Heating & Cooling, Inc. reserves the right to use other than original equipment manufacturer parts and the choice of parts to be used is at our discretion. A refund will be made on any contract where it is discovered at the time of a request for service that the equipment does not meet the required qualifications or where covered parts are not available. Any refund is limited to the contract amount paid for one year for the affected equipment.
7. Sam's Comfort Heating & Cooling, Inc. may, at our discretion, use qualified contractors to fulfill all or any part of our obligations under the terms of this contract.
8. Your coverage will remain in effect only by keeping your payments up to date. If you are delinquent in your monthly payments, service under this program will be denied.
9. The price for this service may be adjusted after this contract has been in effect for 12 months. Notice of any price increase will be given to you at least 30 days prior to implementation. You may terminate coverage by giving written notice to us at any time prior to the effective date of the increase.
10. Sam's Comfort Heating & Cooling, Inc. reserves the right to schedule furnace tune-ups/safety checks and electric central air conditioning tune-ups at our discretion as workload and weather conditions permit.

11. In the event that you are deprived of the use of a covered item for more than 10 days as a result of our failure or inability to carry out the contract, the contract shall be extended for the period of such deprivation of use.
12. Appliances being mechanical in nature do wear out, so in situations where Sam's Comfort Heating & Cooling, Inc. and its agents estimate the cost of labor and covered parts to repair a range, clothes dryer, clothes washer or dishwasher covered under your plan exceeds \$200 or if the cost of labor and covered parts for a refrigerator or freezer covered under your plan exceeds \$300, we will take the following actions. We will determine the current market value of the appliance. If the cost to repair is more than two times the current market value of the appliance, we reserve the right not to repair the appliance and recommend replacement at your expense. This provision does not apply to covered repairs on heating/cooling equipment and water heaters.

LIMITATION OF LIABILITIES

1. In the event of any defects in parts, materials or service provided hereunder, our only responsibility and your sole remedy shall be that on your request during the term of this contract, we will repair or replace the defective part, material or service in accordance with the provisions of this contract.
2. We will not be responsible for direct damages, consequential damages (indirect losses or injuries), illness or injury caused by delays, failure to service, unavailability of parts, labor difficulties, and other conditions beyond our control.

SERVICE/PARTS NOT COVERED

1. The contract does not cover any labor, material and parts required as the result of: abuse, vandalism, fire, freezing, acts of God, energy or water supply outages, flooding, water damage, attempted repairs by persons other than Sam's Comfort Heating & Cooling, Inc. authorized personnel or any other abnormal conditions.
2. The contract does not cover labor and materials for repair or replacement of these parts: **Heating/Cooling Equipment:** heat exchanger, duct work, condensate drain, Condensate Pump, humidifier, air filter, air cleaner, Service Switch; **Boilers:** boiler sections and gaskets, radiator, water supply and return piping, sight glass, drain valve, gate valve, anti-siphon valve, flow switch, system antifreeze, leak repair of non-covered components; **Air Conditioner:** electric disconnects, expansion valves, fixed metering devices, capillary and process tube, schraeder valves, drain pan, filter dryer, compressors, evaporators, condensers, line set and electric central air conditioning units over 5 tons; **Water Heater:** water heater jacket, drain valves, insulation, water tank, hot and cold water piping, baffles, anode rod, flame spreader; **Clothes Dryer:** dryer vent and vent pipes, drum, removable drying racks; **Range:** glass tops, range hood exhaust fan, clocks or timer not used in the control of ovens, racks and grates, broiler pans; **Refrigerator/Stand-Alone Freezer:** water lines and inlet valve, ice maker and dispenser, water dispenser and tank, evaporator cover, evaporator coils, door liner, drain pan, compressors, evaporators, condensers, refrigerant charging, shelves, audio and video components; **Clothes Washer:** basket, splash guard, transmission, self-cleaning filter and trap, check valve, agitator, inner and outer tub, combination tub and bearing assembly, water recirculation nozzle; **Dishwasher:** dish racks, water supply lines, door liner, dishwasher tub; **Miscellaneous:** programmable thermostat (at your option a programmable thermostat will be replaced with a nonprogrammable thermostat), devices added to original equipment, propane tanks, propane tank valves, propane regulators, chimney, chimney liner, air intake and exhaust piping, house wiring, insulation, venting, handles and trim, hoses, light bulbs, service cords, piping and fittings, appliance cabinets, doors, panels and missing parts.
3. The contract does not cover labor and materials for these activities: cleaning of appliances; cleaning of boiler water; cleaning of evaporator; purging of radiators and piping; setting up air flows to rooms; cleaning air ducts; cleaning cooling coils, sealed system leak repair; alterations to existing natural gas and propane piping. Appliance disconnection and installation are not covered.
4. The removal, reconstruction or cleaning of walls, floors, carpeting, tile, ceilings, and areas surrounding appliances are not covered by this contract.
5. This contract does not cover electric heating systems, fuel oil heating equipment, steam boilers, heat pumps, systems with heat pumps, radiant heating systems, combination furnace or boiler/water heater equipment, on-demand water heaters or boiler units, ventless heating equipment, ductless split systems, supplemental space heaters, radiant heating systems, Lennox Complete Heat, Amana HTM and HTM plus, Hydro Pulse Boilers, Glow Core systems* (DC fan motors/DC Inducer motors), equipment mounted on rooftops, combination range/oven with built in refrigeration, stacked or stacked stackable washers/dryers and microwave ovens.

EXCEPT FOR WARRANTIES AND REPRESENTATIONS SPECIFICALLY AGREED TO UNDER THESE TERMS AND CONDITIONS, SAM'S COMFORT HEATING & COOLING, INC. HEREBY DISCLAIMS ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PURPOSE. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION OF THE SERVICE TO BE PROVIDED UNDER THIS AGREEMENT.

COVERED PARTS

Sam's Comfort Heating & Cooling, Inc. Service Plans coverage includes service calls, labor and parts listed below, and all parts not excluded under the Terms and Conditions on the items you have covered under your Plan.

DC fan motors / DC Inducer motors: Labor and service call only on these motors.

Natural Gas or Propane Central Home Heating: Air Pressure Switch, Aquastat, Bearings, Belts & Pulleys, Blower Wheel, Inducer Motors, Boiler Relays, Capacitors, Circuit Boards, Circulator Body, Combustion Blowers, Door Safety Switches, Draft-Sensing Switches, Duct Damper Control and Duct Damper Motors where accessible, Fan Control, Fan Motor, Fuse, Gas Pressure Regulator, Gas Valve, Ignition System, Ignitor, Limit Control, Low-Water Cutoff, Diaphragm Expansion Tank, Main Burner, Manifold, Motors, Nonprogrammable Thermostat, Thermostat Wire, One-Piece Circulator, Pilot Burner, Power Pack, Power Pile, Pressure Control, Pressure Gauge, Pump Coupler, Pump Motor, Relay, Relief Valve, Sensors, Spark Ignition Components, Spill Switches, Temperature Switches, Thermocouple, Transformer, Water Fill Valve, Zone Valve

Water Heater: Combustion Blowers, Dip Tube, Draft-Sensing Switches, Fuse, Gas Pressure Regulator, Gas Valve, Heating Element, Limit Control, Main Burner, Manifold, Motor, Pilot Burner, Relief Valves, Spark Ignition Component, Spill Switches, Temperature Switches, Thermocouple, Thermostat, Transformer

Range (Includes Both Countertop and Oven): Dials, Door Hinges/Springs, Fan Bearings, Fan Control, Fan Motor, Fuse, Gaskets & Seals, Gas Pressure Regulator, Gas Valve, Heater Element Switch, Ignitor, Knobs, Main Burner, Manifold, Oven Selector Switch, Pilot Burner, Power Pack, Programmed Cooking Controls, Relay, Self-Cleaning Element, Self-Cleaning Latch, Self-Cleaning Timer, Sensor, Surface Element & Receptacles, Surface Unit Controls, Thermocouple, Thermostat, Timer, Touch Pad, Transformer

Central Air Conditioner (Up to 5 Tons): Bearings, Belts & Pulleys, Capacitor, Condenser Motor/Fan Blades, Contactor Switches, Delay Timer, Evaporator Fan Motor, Fuses, Heater Element, Limit Control, Nonprogrammable Thermostat, Refrigerant Charging (up to 4 lbs/year), Relay, Transformer

Clothes Dryer: Bearings, Belts & Pulleys, Dials, Door Hinges/Springs, Door Switch, Drum Shaft, Fan Motor, Fuse, Gaskets & Seals, Gas Pressure Regulator, Gas Valve, Heating Element, Ignitor, Knobs, Limit Control, Lint Filter, Main Burner, Manifold, Motor, Pilot Burner, Relay, Rollers, Selector, Sensor, Switch, Thermocouple, Thermostat, Timer, Touch Pad, Transformer

Clothes Washer: Bearings, Belts & Pulleys, Circulating Motor, Clips, Water Level Control, Dials, Door Catches, Drive Motor, Electronic Control System, External Clutch, Fuse, Hinges, Knobs, Relay, Suds Saver, Switches, Temperature Control, Timer, Touch Pads, Transformer, Transmission Boot, Water Pump, Water Valves, Wig Wag

Refrigerator/Stand-Alone Freezer: Capacitor, Condenser Motor/Fan Blades, Defrost Heater, Defrost Thermostat Terminator, Defrost Timer, Door Hinges, Door Seals, Door Switch, Drain Heater, Energy Saving Switch, Evaporator Fan Motor, Fan Bearings, Fan Control, Fuse, Light Switch, Limit Control, Relay, Temperature Control Switches

Dishwasher: Belts & Pulleys, Bimetal Triggers, Circulating Motor, Circulating Pump, Detergent/Rinse Agent Dispenser, Dials, Door Latch, Drain Valve, Drive Motor, Electrical Switches, Fan Control, Fan Motor, Gaskets & Seals, Heater Element, Hinges, Knobs, Limit Control, Relay, Spray Arm, Spray Tower, Springs, Thermostat, Timer, Touch Pads, Transformer, Water Control, Water Valves

SERVICE PLAN IS NOT REGULATED BY THE MICHIGAN PUBLIC SERVICE COMMISSION.